



Start Date: 1/14/2021 7:00 PM

End Date: 1/14/2021 8:00 PM

Quality Management Foundations

Steven Brown

"A company's success is largely determined by how well its employees understand and manage quality in their daily activities. In this course, instructor Steven Brown defines quality from a business perspective and covers major quality frameworks, tools, and strategies that you can leverage to more effectively manage quality in your company. Learn how to differentiate between the different ways quality is defined within your organization and your supply chain. Explore the key characteristics of major quality management frameworks, how several important quality tools help to improve performance, and how each of the three major quality strategies can contribute to a company's long-term success.

Learning objectives

- Functional views of quality
- Frameworks for quality management
- Deming's 14 points
- Pareto analysis
- Lean quality methods
- The six sigma method
- Benchmarking
- Measuring the cost of quality"

Please register at www.lv-apics.org and you will be sent a link to join via zoom a day prior to the PDM.

This special PDM is extended to our members at no charge.

Location(s)

On-Line